

GENERAL TERMS AND CONDITIONS CLUB TROPICANA

You have registered for an event of SPORTIZON NV, having its registered office at Radiatorenstraat 23, 1800 Vilvoorde, VAT BE 0473.072.958, hereafter SPORTIZON.

SPORTIZON is your single point of contact for all your questions. SPORTIZON can be reached at e-mail: info@sportizon.be.

Article 1. Registration

At the time of registering, the Participant must be at least 18 or have his legal guardian's consent to register for the event.

The registration is only valid if the registration form has been completely and truthfully filled out, the registration fee and payment for extras have been paid in full and these general terms and conditions have been accepted.

Article 2. Right of withdrawal

The registration falls under Art. VI, 53, 12° WER for which the right of withdrawal is excluded.

Article 3. Prices

The specified prices are always in Euros and inclusive of VAT, unless explicitly specified otherwise.

On registering, the participant must pay the full amount of the registration (registration fee and extras) using the provided online payment system.

SPORTIZON believes it has taken all possible and relevant precautions and as such acts as a normal and diligent online-seller. SPORTIZON cannot be held liable for theft.

In case of non-participation, regardless of the reason, the registration fee and possible extras cannot be reclaimed.

Festival tickets cannot be refunded or exchanged for a different event.

SPORTIZON cannot be obliged, regardless the circumstances, to reimburse the registration fee and possible extras (such as merchandising, T-shirts, training schedule, charity, EK Tickets, etc.).

Article 4. Tickets

The loss or theft of the ticket is the liability of the buyer and is not subject to replacement or refund.

Do not buy your ticket on the street; there is a chance that it is a forgery. Only buy your tickets from the recognised web addresses.

Tickets may not be used for commercial or promotional purposes without the permission of the organiser.

In addition, carrying out any commercial or promotional activities on the site without the prior permission of the organiser is strictly prohibited.

The official sale of t-shirts and souvenirs takes place exclusively on the tournament site.

Ticket buyers must comply with the Belgian 'Act regarding the Sale of Entrance Tickets to Events' (as published in the Belgian Law Gazette on 30 July 2013).

Changes to the programme are no reason for a full or partial refund of the ticket. The organiser accepts no responsibility in the case of events beyond its control.

Anyone copying the tickets will be prosecuted by law.

Article 5. Healthy & safe sports

Participation requires good health. The participant declares to meet this condition. Before participation, the organisation recommends a preventive sports medical examination at a certified sports doctor.

Article 6. Personal details and intellectual property rights

All information of the participants is for SPORTIZON's administration. SPORTIZON and her partners will use the information for purposes of subscription to the Event and marketing and communication purposes. The General Data Protection Regulation 2016/679 relating to data processing lays down the access right to the data and the correction thereof. At all times the participant can request the correction of his/her personal data based on the contact details specified in these general terms and conditions.

Through your participation to the event you declare you agree with a possible use of your details, photograph or portrait right in print, film, video, etc. for promotional purposes of SPORTIZON and its events, without claiming payment for this.

The participant states he/she is familiar with the fact that techniques may be used that allow his/her exact location to be tracked at any moment by picking up signals of the chip, included in the proof of participation which the participant is wearing. The participant gives consent to SPORTIZON to make this information public so that it can be viewed by everyone.

The participant gives consent to SPORTIZON to track his/her location real-time (live tracking) as described above, to save this data in a file, to provide it to third parties and to publish it online, through social media and mobile applications.

Article 7. – Security measures

The participant shall always respect the environment. The participant shall look after his/her own safety and the other participants. Participants must follow the instructions of the organisation, medical teams and police.

The organisation reserves the right to exclude participants from participation who do not respect the provisions of these general terms and conditions or pose a danger to themselves or third parties.

It is forbidden to bring to the grounds of the festival, the tournament or the camping professional photography, film or recording equipment, drinks, glass, plastic bottles, cans, drugs, fireworks, weapons, sharp objects or other objects which the organisation considers dangerous.

The following are forbidden: pets, open fires, barbecues, gas systems, glass, candles, beer pumping systems, generators, music systems, sharp objects, weapons or any other object which the organisation considers dangerous.

When found these objects will be confiscated by security staff. The organisation may alter or extend this list at any time.

Starting fires is strictly prohibited.

Entering the site implies your agreement with all preventive and monitoring measures taken by the organiser or safety team including potential frisking and bag searches. Failing to comply with these measures will lead to refusal or withdrawal of the right of access.

The organiser cannot be held liable for damages, loss or theft or any accident that may occur.

The organiser and/or official ticket distributor reserves the right to verify the identity of the participant.

Article 8. Camping

Wild camping is forbidden.

Only the tournament ticket gives access to one person tot he Camping Koninklijke Mechelse Tennis-en Hockeyclub from Friday 12u00 until Sunday 12u00.

The festival ticket does not give access to the camping.

The following are not permitted on the campsites: cars, bikes and motorbikes, trailers, caravans, mobile homes (exc Camping Mobilhome), etc.

It is forbidden to distribute flyers or product samples on or around the campsites.

It is forbidden to carry out commercial activities on the campsites without prior permission from the organisers.

It is forbidden to use the camping ticket for commercial or promotional ends without prior permission from the festival organisers.

By entering the campsite grounds you signal your consent to a possible security search.

You will not be given access if you refuse.

Access to the campsites can be refused or denied at any time.

Article 9. Liability

Sportizon is only liable for any shortcoming attributable to it, regardless of whether it has a contractual or extra-contractual nature, insofar as this liability is not expressly excluded or limited in these General Terms and Conditions. Our total liability is in any case limited to compensation for the direct damage and can never be higher than the value of the service provided, being the price of the admission ticket. The liability for any form of indirect damage is explicitly excluded.

Liability in case of force majeure is completely excluded. Force majeure means any circumstance beyond the will of the SPORTIZON, which even temporarily prevents it from carrying out its obligations in whole or in part. SPORTIZON is not liable for the commitments of its partners.

Any third party (including participants or visitors) who, due to a fault attributable to him, jeopardizes the liability of SPORTIZON and its employees, must fully and at its first request hold harmless and indemnify SPORTIZON from any third-party claim. This obligation to indemnify means that you must always voluntarily intervene in any dispute and / or legal proceedings that are instituted against SPORTIZON by a third party and that you must bear the financial consequences of it yourself.

Article 10. Comments/complaints

Comments need to be submitted via one of the channels specified in the heading. SPORTIZON shall always, in all reasonableness, try to treat every comment within 10 days upon receipt through one of the aforementioned channels. If this is not possible, it shall also be notified to the participant and an alternative timing is suggested.

Article 11. Validity of clauses

If one or a number of articles of these conditions are void or unlawful, for whatever reason, this does not prejudice the validity of the other parts of the conditions.